



MISSION: *To Make a Difference in Health Care*
VISION: *To Be a Leader in Health Care*

CHNA Implementation plan/strategy Evaluation/Update - 2017

Phillips County Hospital Board of Directors approved its previous implementation plan December 29, 2015 and then reviewed again October 2016. The plan prioritized the following health issues:

- Quality Care
- Managing Population Health/Chronic Disease Management
- R&R of Human Capital
- Access to Health Care
- Partnership and Collaborations
- Economy, Finances and Reimbursements
- Technology and Data
- Regulatory Changes, Demands and Challenges

Following is an evaluation of the impact of any actions PCH has taken in relation to its' CHNA and other assessments conducted in the community.

Quality Care

- We initiated sick call/walk-in/same day care clinic availability
- Purchased a new Ultrasound machine
- Through a Helmsley grant able to purchase and install a brand new 64 slice CT scan
- Part of Antimicrobial/Antibiotic Stewardship program
- PCH part of the Performance Improvement Network & Hospital Engagement Network
- Continue to partner with LifeCenters Northwest on tissue/organ donation
- Initiated an Employee Flu vaccination program

Managing Population Health/Chronic Disease Management

- Created and hired a new position to PCH – Care Coordinator
- Purchased EHR software solution for Population Health Maintenance module
- Part of a new grant with MHN on chronic care management/coordination on diabetes
- Created and is operational a PCH Utilization Committee
- Engaged in the MHA statewide group/initiative on Preventing Premature Deaths

- Continue to offer lab specials, but have made this year round now
- Have initiated conversations with Public/County Health nurse on population health issues

R&R of Human Capital

- Recruited our 4th Practitioner to PCH (an FNP) – changed our model from 3 to 4
- Recruited 2nd Physical Therapist – changed our model to 2 PTs (instead of 1) and 2 PTAs
- Have been able to recruit several new RNs to PCH
- Have attended career fairs trying to recruit Practitioners and Nurses
- Created 2 new positions – Care Coordinator and Assistant Director of Nursing
- Continue to be a training site for students in – PA, FNP, RN, PT, Lab/X-Ray
- Continue to offer our UAP program to RN students in the summer months

Access to Health Care

- Traveling specialists of – OB/GYN, General Surgery, Podiatry, Audiology, Dietician, mental health,
- Access to 2 Telemedicine sites – EMTN & REACH – practitioners, education, meetings
- Continue to partner with CMMC in Lewistown and provide Sleep Studies here at PCH
- We continue to maintain our Home Health, DME/Home Oxygen and PALS programs
- Continue to work with the PC Ambulance service as appropriate to help maintain/sustain
- PCH housed and supported an Insurance Navigator
- Continue to have the Winkley Women’s Coach from mobile mammography to PCH
- Continue to house and support the Phillips Transit Authority within PCH
- Partner, collaborate and support HLRC as appropriate

Partnership and Collaborations

- Newly developed partnerships/collaborations
 - Aaniiih Nakota College of Nursing
 - MSU-Northern College of Nursing
 - Phillips County Community Needs Committee
 - Phillips County Suicide Prevention Committee
 - PCH has taken a more active/engaged role in the Local Emergency Prep Committee
 - Yellowstone Pathology in Billings – technical component and Medical Director
 - Phillips County Local Emergency Preparedness Committee
- Existing/maintained partnerships
 - Montana Hospital Association – support, information, education, programs, advocacy
 - Montana Health Network – insurance, programs and services
 - Northcentral Montana Healthcare Alliance – programs, services and support
 - Area Health Education Centers (AHECs) – eastern, central and north central
 - NE Montana STAT Air ambulance
 - Malta Chamber of Commerce

- Phillips County Economic Growth Council (PhillCo)
- CMMC in Lewistown to maintain our sleep study program

Economy, Finances and Reimbursements

- PCH partnered with Valley Drug and SunRX to offer 340B program to our community
- PCH initiated a feasibility study for in case our community were to lose LTC
- PCH part of statewide Accounts Receivable process improvement project
- Have reviewed and signed new insurance contracts
- Applied for and received \$400,000 Helmsley grant for new 64 slice CT

Technology/Data

- Initiated and continue to partner with St. Vincents in Billings for Ipad technology in ER
- PCH initiated its own PAC server on site for X-Ray and CT images
- New phone system installation
- PCH and HLRC completed the project of separating their IT/computer networks
- Continue to educate and inform our staff on our EHR (Healthland) and its use
- Have decided to progress with new PT software and will look at RHC options
- PCH part of initiation and ongoing work of community tech group – Hi-Line Technology

Regulatory Changes, Demands and Challenges

- Continue to monitor potential changes and interact with Legislative folks (Federal or State) as appropriate to tell our PCH /local story, questions, comments and concerns.

Health needs identified but not addressed by PCH and Why

- Dentist – as current Dentist is not planning on retiring soon and will plan accordingly
- Optometrist – while we all feel the need/want PCH has tried in the past to recruit someone to the community, but so far has not had full community engagement
- Population health aims – part of Community Needs group conversations, but is mainly managed by Coalition for Healthy Choices and others as partners as appropriate
- PCH has not further explored bringing mammography in-house based on other competing needs and knowing that we do already have access for our community through Winkley Women’s Coach from KRMC in Kalispel.
- EMS/ambulance – nothing formalized or decided but we continue to work and build our relationship to see where partnership and collaborations are appropriate.
- Mergers/acquisitions – no formal affiliations planed at this time as PCH feels remaining independent yet having different types or partnerships and collaborations with regional and/or Tertiary centers seems to be fitting the needs of PCH and the community at this time.

reviewed at PCH Association Annual mtg on 11/2/17 *HS*
 reviewed & approved at PCH Board mtg on 11/28/17 *M.L. ✓*