



August 2017

PCH STRATEGIC/IMPLEMENTATION PLAN UPDATE

- **Community Needs**—through the work of the monthly Community Needs group and conversations Phillips County is looking at—Opioid/drug problems in the community, business development, youth deaths related to MVAs, mental health
- **Safety** - continue to participate in the Hospital Engagement Network, Hospital Prep as well as Performance Improvement Network. Safety Comm is active and engaged and is looking at patients, employees and visitors. Risk adjuster has done a site visit as well as we had the State of MT DOL do a site survey
- **Quality Care** - PCH in partnership with Valley Drug is providing “Lock Your Meds” magnets in Rx bags to help educate and prevent prescription drug miss-use/abuse. PCH is part of Antibiotic Stewardship. program Working on goals and changes from our Trauma receiving facility designation survey as well as Home Health survey
- **Managing Population health/chronic disease management**— the newly developed Care Coordinator /Chronic Care Coord. will look to develop practices and process in this area and is re-learning our Health Maintenance EMR module to start using as well as daily UR mtgs. Will see where this may also lead in regards to health/wellness
- **R&R of Human Capital** - We have added the following positions -ADON and Care Coordinator as well as clinic ward clerk to our team. Still need to fill the following positions—PT, Lab/X-Ray, housekeeper, clinic nursing position. Partnership with Aaniiih Nakoda college of nursing went very well for clinicals at PCH still with AHCC
- **Access to Healthcare** - PCH has completed the recruitment of our 4th Practitioner. Have touched base with Optometrist but no response and Dentistry seems good-to-go Working on accreditation of our sleep study services. We continue with PALS and HH with no changes to a different program at this time.
- **Partnerships/Collaborations** - community conversations related to LEPC as well as Suicide prevention. Looking to share amongst the different community groups shared messaging related to certain identified education topics. Also, looking at shared resources for training, education. Continue to work with HLRC PRN and are looking to see how PCH can help HLRC with PT coverage for short period. Through MHN PCH is part of a diabetes chronic care management grant. Through NMHA PCH is a part of a grant to try and incorporate mental health into primary care.
- **Technology/data** - continue to look at our privacy/security and doing risk assessment to protect our data and information. Have separated PCH from HLRC computer systems. Continue to update our EMR solution and educating/training our staff on it. Looking to purchase and install a new phone system. Looking at MU module